

# Permit Processing Timeframes

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Report Dates		First Review			Ready to Issue		Permits Issued		
May 1, To July 31, 2016		Target	Average First Review May 1 – July 31		Fiscal Year Average	Average Ready to Issue Time	Average Wait for Customer Pickup	Total Number of Permits Issued	
		# of Days	May 1 – July 31	Change 2016 vs. 2015	FY 2016 Oct 1 – July 31	May 1 – July 31	May 1 – July 31	May 1 – July 31	FY 2016 Oct 1- July 31
<b>Residential Construction</b>									
Single Family Level 1		≤10	8 days	same	8 days	11 days	15 days	138	427
Single Family Level 2		≤14	13 days	same	13 days	23 days	10 days	33	161
Add/Alt/Repairs Level 1		≤1	Less than 1 day	same	Less than 1 day	2 days	2 day	161	453
Add/Alt/Repairs Level 2		≤5	2 days	same	2 days	10 days	5 days	70	226
<b>Commercial Construction</b>									
New Multi-Family		≤30	24 days	4 days faster	24 days	95 days	18 days	15	30
New Commercial Buildings & Additions		≤30	19 days	2 days longer	19 days	45 days	18 days	70	136
Tenant Improvement Level 1		≤5	2 days	same	2 days	3 days	9 days	59	172
Tenant Improvement Level 2		≤10	5 days	same	5 days	9 days	11 days	74	244
Tenant Improvement Level 3		≤20	15 days	same	15 days	34 days	13 days	51	166
Commercial Occupancy Evaluation		≤5	3 days	1 day longer	3 days	5 days	14 days	53	146

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## Positive Trends

Average first review time frame targets were met for all project types from May through July of 2016. New multi-family building reviews are being completed faster than this time last year. Level 1 & Level 2 residential additions/alterations/repairs and Level 1, 2 & 3 tenant improvements are being completed in the same amount of review time as this time last year. As of August 11, 2016, there are 78 new single family dwellings under review in the system, which is up from 55 that were under review at this time last month.

## Areas of Concern

Plan reviews of new commercial and commercial occupancy evaluation permits are all taking longer than this time last year.

## Project Updates

The following new commercial or new multi-family projects are under review or in the resubmittal process: Four S Corp, Silver Cloud Multi-family, Pioneer Credit Union, Black Rock Coffee Shop, New Shell Retail Barber Valley, Havenwood Multi-family, Aberdeen #5, City of Boise Garage expansion, Phase 3 of the Kensington Apartments, Micron Modular Buildings, Larry H. Miller Dodge Chrysler showroom addition, Maverik store and fuel canopy on Ustick, Boise Bicycle addition, Storage Plus 9-mini storage buildings, the District at Parkcenter pool and pool deck, Dixon Container addition, 5<sup>th</sup> and Idaho apartment building, Beans & Brew, Storage Express (8), Hyatt Place Swimming Pool, Centennial High School Modular buildings (4), Garfield Elementary JFK Modular building, Aerial Rental Addition, Wendy's on Overland, St. Al's Skilled Nursing Facility, Grace Memory Care.

Some larger commercial tenant improvement permit applications that are under review or in the resubmittal process include One Stone School, Bodybuilding.com, HP 3<sup>rd</sup> Floor Renovation, Northview Dental, Idaho Hand Center, Pizza Hut on Federal Way, Pizza Hut on Broadway, Little Luke's Child Care, Boise Centre Elevated Walkway, Village Charter School Buildings 1 & 2, Massage Envy,

PDS has completed the review of some permits that have not been issued but are ready such as Owyhee Construction, Union Square Office building #2, Broadway Retail Pad South, Skyline Apartments, Cordillera Apartments carports, Multiquip Fabric structure, Towne Pointe 4-plexes, Gatehouse 9-plexes, Fiberglass data center, the Arboretum at Barber Station Bldg. #1 Apartment Building, the Arboretum at Barber Station Bldg. #2 Apartment Building, the Arboretum at Barber Station Bldg. #3 Apartment/Common Area Building, Slattery Orthodontics, Richards Restaurant, The Beechcraft Building,

## Other Trends

The average time a permit waits for a customer to pick it up (customer pick-up time) after PDS has completed the review showed minor changes when compared to last month. Level 1 new single family pick-up decreased by 1 day to 15 days currently. New multi-family buildings pick-up decreased by 3 days and New commercial building customer pick-up time increased from 16 days to 18 days currently. All other categories either remained the same or varied slightly from last month.