

Permit Processing Timeframes

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Report Dates		First Review			Ready to Issue		Permits Issued		
Dec 1, 2015 to Feb 29, 2016		Target	Average First Review Dec 1 - Feb 29		Fiscal Year Average	Average Ready to Issue Time	Average Wait for Customer Pickup	Total Number of Permits Issued	
		# of Days	Dec 1 – Feb 29	Change 2015 vs. 2014	FY 2016 Oct 1 – Feb 29	Dec 1 – Feb 29	Dec 1 – Feb 29	Dec 1 – Feb 29	FY 2016 Oct 1- Feb 29
Residential Construction									
Single Family Level 1	≤10	8 days	1 day longer	8 days	11 days	14 days	99	179	
Single Family Level 2	≤14	13 days	2 days longer	14 days	22 days	14 days	53	90	
Add/Alt/Repairs Level 1	≤1	Less than 1 day	same	Less than 1 day	3 days	1 day	96	176	
Add/Alt/Repairs Level 2	≤5	2 days	same	2 days	12 days	3 days	44	91	
Commercial Construction									
New Multi-Family	≤30	24 days	4 days longer	20 days	131 days	37 days	2	9	
New Commercial Buildings & Additions	≤30	20 days	5 days longer	20 days	43 days	11 days	34	52	
Tenant Improvement Level 1	≤5	2 days	same	2 days	4 days	8 days	49	88	
Tenant Improvement Level 2	≤10	7 days	same	6 days	18 days	26 days	38	81	
Tenant Improvement Level 3	≤20	16 days	1 day longer	16 days	27 days	19 days	48	83	
Commercial Occupancy Evaluation	≤5	3 days	same	3 days	5 days	7 days	52	85	

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Positive Trends

Average first review time frame targets were met for all project types from December 2015 through February of 2016. Level 1 & 2 residential additions/alterations/repairs, Level 1 & 2 tenant improvements and Commercial Occupancy Evaluations are being completed in the same amount of review time as this time last year. As of March 10, 2016, there are 48 new single family dwellings under review in the system, which is slightly down from 53 that were under review at this time last month.

Areas of Concern

Plan reviews of Level 1 & 2 new single family, new multi-family, new commercial buildings & additions, and Level 3 tenant improvements are all taking longer than this time last year.

Project Updates

The following new commercial or new multi-family projects are under review or in the resubmittal process: U-Haul Climate Control Storage Building, one Longfellow Elementary modular classroom building, Phase 2 of the Kensington Apartments, Thermo King Intermountain, JUMP Tractor Canopies, Micron Modular Buildings, the Inn at 500 Hotel Interior Finish Phase, Brewster Dental, Somerset Village Clubhouse, Multiquip Fabristructure, the Fowler Shell & Core, Arboretum at Barber Station Bldg. #1 Podium, Arboretum at Barber Station Bldg. #2 Podium, Maverik addition on Federal Way, Hampton Inn canopy addition, 13th & River Mixed Use Building Interior Finish Phase, Centennial High Concession Stand, Harris Ranch North Water Tank, CCDC Grove Plaza Renovation, Honeymoon Cove East Building and the WaterCooler mixed use/apartment building.

Some larger commercial tenant improvement permit applications that are under review or in the resubmittal process include Athlos Academies HQ Phase 3 TI, Echo Dance Studio, Mountainland Design, Boise Centre Elevated Walkway, Hayden Beverage Phase 3 TI, Jersey Mike's Subs, Master Lee's Tae Kwon Do, Village Charter School Buildings 1 & 2, DaVita Table Rock Dialysis Center, Zales in Boise Towne Square Mall, TEL TI, SLMOP Women's Health remodel, East Boise Dental TI, HP Sykes Phase 2 remodel and Owyhee Tavern.

PDS has completed the review of some permits that have not been issued but are ready such as Owyhee Construction, Three Bishop Kelly High School Concessions buildings, Union Square Office building #2, Broadway Retail Pad South, Hyatt Place Hotel, Skyline Apartments, Molenaar Park Pump House, Children's School of Boise addition, and the Fowler East & West Apartment buildings.

Other Trends

The average time a permit waits for a customer to pick it up (customer pick-up time) after PDS has completed the review showed minor changes when compared to last month. Level 2 new single family pick-up time increased from 10 days to 14 days currently. New multi-family buildings and additions customer pick-up time increased from 14 days to 37 days currently. Level 2 tenant improvement customer pick-up time decreased from 30 days to 26 days currently. New commercial buildings and additions pick-up time decreased from 16 days to 11 days currently. Level 2 Additions/Alterations/Repairs customer pick-up time decreased from 19 days to 3 days currently. All other categories either remained the same or varied slightly from last month.