

# Permit Processing Timeframes

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Report Dates	First Review				Ready to Issue		Permits Issued	
	Target	Average First Review July – September		Fiscal Year Average	Average Ready to Issue Time	Average Wait for Customer Pickup	Total Number of Permits Issued	
	# of Days	Aug 1- Oct 31	Change 2016 vs. 2015	FY 2017 Oct 1 – Oct 31	August 1 – October 31	August 1 – October 31	August 1 – October 31	FY 2017 Oct 1- Oct 31
<b>Residential Construction</b>								
Single Family Level 1	≤10	8 days	2 days faster	8 days	13 days	20 days	125	34
Single Family Level 2	≤14	11 days	3 days faster	10 days	30 days	8 days	49	17
Add/Alt/Repairs Level 1	≤1	1 day	same	2 day	3 days	1 day	159	53
Add/Alt/Repairs Level 2	≤5	4 days	2 days longer	5 days	10 days	3 days	67	20
<b>Commercial Construction</b>								
New Multi-Family	≤30	18 days	5 days faster	14 days	53 days	9 days	9	6
New Commercial Buildings & Additions	≤30	13 days	5 days faster	17 days	36 days	16 days	32	8
Tenant Improvement Level 1	≤5	2 days	same	2 days	4 days	10 days	44	15
Tenant Improvement Level 2	≤10	6 days	same	6 days	10 days	15 days	79	27
Tenant Improvement Level 3	≤20	14 days	1 day faster	11 days	32 days	14 days	32	8
Commercial Occupancy Evaluation	≤5	2 days	1 day faster	3 days	5 days	10 days	55	16

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## Positive Trends

Average first review time frame targets were met for all project types from August through October of 2016. Level 1 New Single Family permits are being processed 2 days faster, Level 2 New Single Family permits are being processed 3 days faster, New Multi-Family permits are being processed 5 days faster, New Commercial Building permits are being processed 5 days faster, Level 3 Tenant Improvements are being processed 1 day faster and Commercial Occupancy Evaluations are being processed 1 day faster than this time last year. Residential Additions/Alterations/Repairs- Level 1 permits are being processed in the same time frame as last year. Level 1 and Level 2 Tenant Improvement permits are being processed in the same time frame as last year.

As of November 9<sup>th</sup>, there are 83 New Single Family Dwellings under review. That is slightly up from 79 New Single Family Dwellings under review at this time last month.

## Areas of Concern

Residential Additions/Alterations/Repairs Level 2 permits are taking 2 days longer to process as this time last year.

## Project Updates

The following new commercial or new multi-family projects are under review or in the resubmittal process: Residence Inn by Marriott Addition, Parcel B Parking Garage, Micron B51, BA Fischer Office & Warehouse, Skyvue Business Park, Rocky Mountain Endodontics, Motive Power, Phase 3 of the Kensington Apartments, Larry H. Miller Dodge Chrysler showroom addition, 5<sup>th</sup> and Idaho apartment building, Grace Memory Care, River

Academy, St. Luke's Children's Pavilion Grading and Shoring, and the Ranch Market Coffee Mill.

Some larger commercial tenant improvement permit applications that are under review or in the resubmittal process include Little Luke's Child Care, Village Charter School Buildings 1 & 2, Wells Fargo TI, Umpqua Bank, Moffitt Thomas, Chandler's Remodel, Heatherwood Retirement, Glancey Rockwell Office and Native Grill.

PDS has completed the review of some permits that have not been issued but are ready such as, Skyline Apartments, Fiberpipe Data Center, TriCA, Pioneer Credit Union, New Shell Retail Barber Station Valley, Hyatt Place Swimming Pool, Aerial Rental Addition, Wendy's on Overland, St. Al's Skilled Nursing Facility, Dropzone Apartments, Primary Health Medical Group, Hyde Park Mennonite Church, Boise Dance Alliance, Silver Cloud Multi-Family, Aberdeen #5, Metal Craft Warehouse Addition, Americana Addition, Maverik #198, Umpqua Bank, and Anthem Building.

## Other Trends

The average time a permit waits for a customer to pick it up (customer pick-up time) after PDS has completed the review showed some changes when compared to last month. New commercial building permits customer pick-up time decreased from 20 days to 16 days currently. New Multi-Family building permits customer pick-up time decreased from 20 days to 9 days currently. Tenant Improvement Level 2 customer pick up time decreased from 10 days to 6 days currently. New Single Family customer pick-up time decreased from 22 days to 19 days currently. All other categories either remained the same or varied slightly from last month.