

# WHO DO I CALL AT CITY HALL?

## BOISE, IDAHO

Boise's residents are fortunate to have a safe community and high quality of life, and our neighborhoods are vital to our city's success. This handout deals with minor code violations that can have a dramatic impact on neighborhood quality.

Boise's **ENERGIZE OUR NEIGHBORHOODS** initiative celebrates neighborhoods and aims to improve livability. [EnergizeOurNeighborhoods.org](http://EnergizeOurNeighborhoods.org).

## ISSUES

**ABANDONED VEHICLES:** Call (208) 972-8150 to report vehicles abandoned on the street longer than 24 hours or abandoned/inoperable vehicles on private property.

**ALLEYS:** Must not be used for storing grass clippings, tree limbs, misc. junk/rubbish; (208) 972-8150.

**ANIMALS:** Dogs must be licensed. City Clerk; (208) 972-8150.

Call Animal Control to report barking dogs, dog feces, dogs at large, animal carcasses on public property, animal bites, animal cruelty and neglect, loose livestock and animal hoarding; (208) 343-3166.

**AUTO REPAIR:** Major auto repair is prohibited in a residential district; (208) 972-8150.

**DETACHED STRUCTURES:** Detached accessory structures (such as sheds and carports) must be to the side or behind the main structure; (208) 608-7100.

**FENCES:** Non-wood fences in historic districts require a permit. All other residential fences do not require a permit. Max. fence height is 6 ft; in front of a house it is 3 ft for a solid fence or 4 ft for an open-vision fence; (208) 608-7100.

**FIREWORKS:** Only "Safe and Sane" fireworks are allowed in the City of Boise. All fireworks are illegal in the Foothills; (208) 377-6790.

**GRAFFITI:** Owners are responsible for removing graffiti from their property. To report graffiti, call (208) 377-6790.

**GRANDFATHER RIGHTS** (Legal Non-Conforming Use): Some uses restricted by current zoning regulations are allowed if the use was legally allowed at the time of annexation or law change; (208) 608-7100.

**GRASS/WEEDS:** Grass/weeds 12 or more inches that may be hazardous to the public must be cut to 3 inches or less. Owners are also responsible for maintaining parkways and alleys by their properties; (208) 972-8150.

**HOME BUSINESSES:** Most businesses may be operated out of a home, some require a permit; (208) 608-7100.

**IRRIGATION/CANAL WATER:** Call the appropriate irrigation district/canal company/ditch rider or Boise Project Board of Control at (208) 344-1141. For more info, call Idaho Dept. of Water Resources; (208) 287-4800.

**LICENSING:** Businesses, child care facilities, dogs, solicitor or vendor, contact City Clerk at (208) 972-8150 or go to [cityclerk.cityofboise.org/licensing](http://cityclerk.cityofboise.org/licensing).

**LIVESTOCK:** A minimum of 1/2 acre is required to keep livestock; the number allowed depends on type of animal. Roosters are prohibited. (208) 972-8150.

**NEIGHBORHOOD WATCH:** Call Boise Police; (208) 570-6070.

**NOISE:** Prohibited if amplified noise can be clearly heard within residence or at a distance of over 100 feet; (208) 377-6790.

**PARKING ISSUES:** (208) 972-8150

- Recreational vehicles cannot be parked in a residential driveway.
- Storing vehicles, boats, motor homes and trailers on a residential street for more than 72 hours is prohibited.
- Parking on unimproved surfaces such as dirt, grass or gravel is prohibited. Gravel surfacing is allowed for non-required parking spaces.
- Parking a vehicle for sale, except on your property or at dealer is prohibited.
- Parking commercial vehicles in residential areas, except for pickups and deliveries, is prohibited.
- Parking in alleys over 30 minutes is prohibited; (208) 377-6790.



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### **POLICE (NON-EMERGENCY):**

Call (208) 377-6790.

### **PUBLIC NUISANCE:**

Contact Code Compliance about outside litter, debris, car parts, junk vehicles, old furniture, appliances, mattresses, tires, building materials, recyclable materials and trash cans; (208) 972-8150 or [dfa.cityofboise.org/cccr](http://dfa.cityofboise.org/cccr).

### **RECYCLING:**

Call (208) 608-7136 or visit [curbit.cityofboise.org](http://curbit.cityofboise.org).

**SEWER:** Sewer system, connections, construction, odors, manhole covers, Public Works (208) 608-7150.

**SIDEWALKS:** Keep sidewalks free of all obstructions. Bushes and shrubs must be trimmed back from the sidewalk. Overhanging shrubs/trees must be trimmed at least 8' above sidewalks; (208) 972-8150.

**SIGNS:** Most signs require a permit. Temporary signs are not allowed on a public right-of-way; (208) 972-8150.

- **REAL ESTATE SIGNS:** One per parcel and not on public right-of-way.
- **YARD SALES:** Two yard sales are allowed per residence per calendar year; maximum of three days per sale. Advertising on public property/right-of-way or on power poles is prohibited.

**STORM WATER:** Report pollutant issues to the Storm Water Pollution Hotline; (208) 395-8888.

**STREET LIGHTS:** Contact Public Works; (208) 608-7150.

**TRAFFIC SIGNAGE:** Contact Ada County Highway District; (208) 387-6140.

### **TRAFFIC, SPEEDING COMPLAINTS:**

Call (208) 570-3857 or go to [boisepolice.org](http://boisepolice.org).

**TRASH:** Call (208) 608-7136 or visit [curbit.cityofboise.org](http://curbit.cityofboise.org).

- **HAZARDOUS WASTE:** Hazardous items cannot go in the trash. Take fluorescent bulbs, pesticides, paint, TVs and computers, as well as fluids/solvents with poison, caution, warning or danger labels to the Ada County Landfill Facility, (208) 577-4736, or a Household Hazardous Waste Collection site, (208) 608-7136
- **LARGE ITEMS:** Call to schedule free pick up of large items such as appliances, sofas, etc. (208) 345-1265 or [curbit.cityofboise.org](http://curbit.cityofboise.org).
- **TIRES:** Republic Services will not collect tires. A limit of 4 tires per visit can be deposited at the Ada County Landfill for a fee; (208) 577-4725.

**WOOD BURNING BAN:** Code Compliance enforces wood stove and fireplace use when the Air Quality Index (AQI) exceeds 73.

- **OPEN BURNING:** Requires Fire Dept. approval. All open burning is prohibited when the AQI exceeds 60. Permits or to report open burning violations, call (208) 377-7351.
- **REPORT BURN VIOLATIONS:** Call the hotline at (208) 972-8549.

**ZONING:** Call (208) 608-7100.

## CONTACT INFORMATION

Note: All area codes are (208)

### ADA COUNTY

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[ADACOUNTY.ID.GOV](http://ADACOUNTY.ID.GOV)

Ada County Highway District ....387-6100  
Ada County Assessor .....287-7200  
Ada County Haz. Waste Facility 577-4736  
Ada County Landfill.....577-4725

### CITY OF BOISE

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[CITYOFBOISE.ORG](http://CITYOFBOISE.ORG)

Building Permits/Inspections....608-7070  
City Clerk/Licensing ..... 972-8150  
Code Compliance ..... 972-8150  
Fire Dept. (Non-Emergency). ... 570-6500  
Mayor's Hotline.....972-8520  
Parking Tickets..... 972-8150  
Parks and Recreation ..... 608-7600  
Planning & Zoning Permits..... 608-7100  
Police (Non Emergency).....377-6790  
Street Light Issues.....608-7150  
Trash/Recycling ..... 608-7136  
Utility Billing.....608-7460

### OTHER

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Air Quality Daily Index Update ..373-0313  
Better Business Bureau.....342-4649  
Boise School District.....854-4000  
Crime Stoppers & Tips.....343-COPS  
Dept. Environmental Quality ....373-0502  
Emergency Preparedness ..800/237-3239  
ID Dept. of Water Resources....287-4800  
Idaho Humane Society ..... 342-3508  
Mosquito Abatement.....577-4646  
Neighborhood Watch.....570-6070  
Noxious Weeds/Gophers.....577-4646  
Storm Water Hotline .....395-8888  
Vehicle Licensing (DMV)..... 577-3100  
West Ada School District .....855-4500  
Wood Burning Ban Hotline.....384-3828