

# Permit Processing Timeframes

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Report Dates		First Review			Ready to Issue		Permits Issued		
December 1, 2016 To February 28, 2017		Target	Average First Review Dec 1 – Feb 28		Fiscal Year Average	Average Ready to Issue Time	Average Wait for Customer Pickup	Total Number of Permits Issued	
		# of Days	Dec 1- Feb 28	Change 2017 vs. 2016	FY 2017 Oct 1 – Feb 28	December 1 – February 28	December 1 – February 28	December 1 – February 28	FY 2017 Oct 1- Feb 28
<b>Residential Construction</b>									
Single Family Level 1	≤10	9 days	1 day longer	9 days	18 days	18 days	91	168	
Single Family Level 2	≤14	13 days	same	12 days	20 days	11 days	48	94	
Add/Alt/Repairs Level 1	≤1	1 day	same	1 day	1 days	2 day	94	215	
Add/Alt/Repairs Level 2	≤5	4 days	2 days longer	4 days	12 days	7 days	51	108	
<b>Commercial Construction</b>									
New Multi-Family	≤30	24 days	same	18 days	70 days	85 days	6	24	
New Commercial Buildings & Additions	≤30	17 days	3 days faster	16 days	40 days	20 days	18	37	
Tenant Improvement Level 1	≤5	2 days	same	2 days	3 days	2 days	35	63	
Tenant Improvement Level 2	≤10	5 days	1 day faster	5 days	12 days	17 days	57	108	
Tenant Improvement Level 3	≤20	14 days	2 days faster	14 days	37 days	26 days	35	58	
Commercial Occupancy Evaluation	≤5	2 days	1 day faster	3 days	4 days	7 days	26	57	

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## Positive Trends

Average first review time frame targets were met for all project types from December 2016 through February of 2017. New Commercial Building permits are being processed 3 days faster, Level 2 Tenant Improvement permits and Commercial Occupancy Evaluation permits are being processed 1 day faster and Level 3 Tenant Improvements permits are being processed 2 days faster in the same time frame as last year.

Permits for Single Family Level 2, Residential Additions/Alterations/Repairs-Level 1, New Multi-Family, and Tenant Improvement Level 1 are being processed in the same time frame as last year.

As of February 1<sup>st</sup> there are 83 Single Family Dwellings under review. This is up from 39 under review at this time last month.

## Areas of Concern

Residential Additions/Alterations/Repairs Level 2 permits are taking 2 days longer to process as this time last year. New Single Family Level 1 permits are taking 1 day longer to process in the same time frame as last year.

## Project Updates

The following new commercial or new multi-family projects are under review or in the resubmittal process: FedEx Distribution Center, Treasure Valley Hospital, Victory Storage, BKHS Science Building, BOI/ARFF Remodel/Addition, Everest Lot Building 1 and 2, Maverik on Cole, SE Boise

Boat & RV Storage, Black Rock Coffee Shell, Identity Apartments, St. Luke's Children's Pavilion Super Structure, Comfort Inn and Suites, Micron T-CUP Building, City Hall Plaza Renovation, Motive Power, Harris Ranch Community Center, and Marena Apartments.

Some larger commercial tenant improvement permit applications that are under review or in the resubmittal process include, St. Luke's Elevator Upgrade, Clickbank, Black Bear Diner, Rex Pizza, and 4 South BMT Remodel.

PDS has completed the review of some permits that have not been issued but are ready such as, Skyvue Business Park, Boise Center Phase 3, Park Boulevard MOB, , Main Street Valet Booth, Skyline Apartments, Fiberpipe Data Center, New Shell Retail Barber Station Valley, Wendy's on Overland, , Boise Dance Alliance, Silver Cloud Multi-Family, Black Bear Diner Shell, 5<sup>th</sup> and Idaho apartment building, Boise Fire Training and Safety Building, Boise Fire Commercial Burn Building, Boise Fire Residential Burn Building, and Boise Fire Admin and Classroom Building.

## Other Trends

The average time a permit waits for a customer to pick it up (customer pick-up time) after PDS has completed the review showed some changes when compared to last month. New commercial building permits customer pick-up time increased from 15 days to 18 days currently. Tenant Improvement Level 3 customer pick up time decreased from 33 days to 29 days currently. All other categories either remained the same or varied slightly from last month.