

Whom Do I Call? An A - Z Reference to Boise's Ordinances

Boise's residents are blessed with a safe community and high quality of life, and our neighborhoods are vital to our city's success. If we allow our neighborhoods to deteriorate, we may lose the very things that make Boise such a great place to live, work, and play. The City and neighborhood associations can work together to keep neighborhoods healthy. This handout deals with minor code violations that can have a dramatic impact on neighborhood quality.

For more information, please check the City's website at www.cityofboise.org. Thank you for helping to make Boise the most livable city in the country.

Contact Information

Emergency: 911

Non-Emergency Police Dispatch: 377-6790

Abandoned Vehicles: Call 377-6790 to report vehicles abandoned on the street. Boise Police will remove abandoned vehicles from private property if the property owner signs a waiver and pays for the towing. Call 384-3845 to report abandoned or inoperable vehicles on private property.

Alleys: Must not be used for storing grass clippings, tree limbs, misc. junk/rubbish; 384-3845.

Animals: Call Animal Control to report barking dogs, dog feces, dogs at large, animal carcasses on public property, animal bites, animal cruelty and neglect, loose livestock and animal hoarding; 343-3166.

- **More than four Adult Dogs/Cats** require a non-commercial kennel license from the City Clerk; 384-3710.

Auto Repair: Major auto repair is prohibited in a residential district; 384-3845.

Zoning Enforcement Complaints: Call 384-3845 or file online at www.cityofboise.org/pds.

Detached Accessory Structures: Detached accessory structures (such as sheds and carports) must be to the side or behind the main structure. A detached structure greater than 120 square feet or higher than 7 feet has additional requirements. Call 384-3830 for more information.

Fences: All fences, walls, lattice work or screens require zoning approval. Fences in historic districts require a Certificate of Appropriateness. No electric fences are allowed. Maximum fence height is 6 feet; except in front of a house it is 3 feet for a solid fence or 4 feet for an open-vision fence. 384-3830.

Fireworks: "Safe and Sane" fireworks are allowed in the City of Boise. All others are dangerous and are prohibited. All fireworks are illegal in the Foothills; 377-7351.

Garbage: Call Allied Waste Services to schedule free pick up of large items such as appliances, sofas, air conditioners, etc.; 345-1265. For more information about Boise's trash service, visit www.cityofboise.org/curbit.

- **Computers, Televisions, & Fluorescent Lights** cannot be disposed with your trash. Residents may take them to household hazardous waste drop-off (EnviroGuard vehicle) or Ada County Landfill Household Hazardous Waste Facility. Business waste must go to the Landfill Facility. Call 577-4736 or 384-3901 for more information.
- **Hazardous Waste:** Fluid or solvents with poison, caution, warning, or danger reading labels are considered hazardous waste and

cannot be disposed with regular trash. Other hazardous waste includes fluorescent bulbs, pesticides, and paint. Take these materials to the Household Hazardous Waste Collection nearest you or to the Ada County Landfill Facility. Business waste must go to the Landfill Facility. Call Ada County Landfill at 577-4736 or Boise City at 384-3901 for more information.

- **Tires:** A limit of 4 old tires per visit can be deposited at the Ada County Landfill for a fee; 577-4725. Allied Waste Services will not collect tires.

Graffiti: Owners are responsible for removing graffiti from their property. If you are a victim of graffiti call 377-6790. To report graffiti on another property call 384-4404.

Grandfather Rights (Legal Non-Conforming Use): Certain uses restricted by current zoning regulation are allowed if the use was legally allowed at the time of annexation or law change. For more information call 384-3830.

Grass/Weeds: Grass/weeds that are 12 inches or higher and may be hazardous to the Public must be cut to 3 inches or less. Owners should maintain their property so as not to cause erosion or dust. Owners are also responsible for maintaining parkways and alleys by their properties; 384-3845.

Home Businesses: A business can be operated out of a home with certain exceptions and limitations, and with Zoning approval. Call 384-3830.

Irrigation/Canal Water: Call the appropriate irrigation district, canal company, or ditch rider for resolution, or Boise Project Board of Control: 344-1141. For additional information call Idaho Dept. of Water Resources; 287-4800.

Licensing: Businesses, Child Care Facilities, Dogs, Public Information Requests, Solicitor, Vendor; Contact City Clerk at 384-3710.

Livestock: A minimum of one acre is required for keeping livestock in Boise. The number of livestock depends on the type of animal. Roosters are prohibited. 384-3845

Neighborhood Watch/Home Security: Call Boise Police; 577-6070.

Noise: Prohibited if amplified noise can be clearly heard within residence or at a distance of over 100 feet. To file a complaint, call 377-6790.

Parking Issues:

- **Storing vehicles**, boats, motor homes and trailers on a residential street for more than 48 hours is prohibited.
- **Parking on unimproved surfaces** such as dirt, grass or gravel, is prohibited.
- **Parking a vehicle for sale**, except on your property or at dealer is prohibited.
- **Parking commercial vehicles** in residential areas, except for pickups and deliveries, is prohibited. Call 384-3845 for above items.
- **Parking in alleys** over 30 minutes is prohibited; 377-6790.

Public Nuisance: Call Zoning Enforcement about outside storage of litter, debris, car parts, junk vehicles, old furniture, appliances, mattresses, tires, building materials, recyclable materials and trash cans. Unsafe fences and excavations are also public nuisances; 384-3845.

Recycling Questions: The City of Boise has no-sort, curbside recycling. For information about Boise's recycling program, visit www.cityofboise.org/curbit. 384-3901

Sewer: Contact Boise Public Works about the sewer system, connections, construction, odors, manhole covers, etc.; 384-3900.

Sidewalks: Sidewalks must be kept free of all obstructions to allow pedestrian free passage. Bushes and shrubs must be trimmed back from the sidewalk. Overhanging shrubs and trees must be trimmed at least 6' 8" above sidewalks; 384-3845.

Signs: Most signs require a permit. Temporary signs are not allowed on a public right-of-way.

- **Real Estate Signs:** One per parcel and not on public right-of-way; 384-3845.
- **Yard Sales:** Two yard sales allowed per residence per calendar year with a maximum of three days per sale. Advertising on public property/right-of-way and on power poles is prohibited; 384-3845.

Storm Water: Boise's citizens share a responsibility to prevent pollutants from entering our storm water system. To report problems or concerns, call the Storm Water Pollution Hotline; 395-8888.

Street Lights: Contact Public Works for information concerning public street lighting; 384-3744.

Traffic Signage: Contact Ada County Highway District (ACHD); 387-6140.

Traffic, Speeding Complaints: 577-3857 or www.boisepolice.org

Unsecured Buildings: Vacant, unsecured buildings are considered unsafe and must be secured. Report at 384-3845.

Wood Burning Ban: Zoning Enforcement enforces wood stove and fireplace use when the Air Quality Index (AQI) exceeds 73.

- **Report Violations:** Call the Hotline at 384-3828.
- **Open Burning:** Requires Fire Dept. approval. All open burning is prohibited when the Air Quality Index (AQI) exceeds 59. For permits or to report open burning violations call 377-7351.

Zoning: For information concerning zoning ordinances call 384-3830.

Resources

Ada County Code Enforcement	287-5716
Ada County Highway District	387-6100
Ada County Assessor.....	287-7200
Ada County Haz Waste Facility	577-4736
Ada County Landfill	577-4725
Allied Waste (formerly BFI).....	345-1265
Air Quality Daily Index Update	373-0313
Better Business Bureau	342-4649
Boise Building Permits.....	384-3802
Boise City Clerk.....	384-3710
Boise Fire Administration	384-3950
Boise Parking Tickets.....	384-3770
Boise Parks & Recreation	384-4240
Boise School District	854-4000
Boise Trash & Recycling.....	384-3901
Boise Utility Billing.....	384-3735
Boise Zoning Permits	384-3830
Crime Stoppers & Tips	343-COPS
Dept. Environmental Quality.....	373-0502

Emergency Preparedness.....	(800) 237-3239
Garden City.....	472-2000
Idaho Dept. of Water Resources.....	287-4800
Idaho State Government.....	332-0102
Mayor's Hotline	384-4404
Meridian City.....	888-4433
Meridian School District.....	855-4500
Mosquito Abatement.....	577-4646
Neighborhood Watch/Security.....	577-3851
Noxious Weeds and Gophers	577-4646
Public Safety Emergency.....	911
Public Safety Non Emergency	377-6790
Road Conditions (Local)	336-6600
Statewide	(888) 432-7623
Sheds, Plan Review	384-3801
Storm Water Hotline	395-8888
Street Light Issues	384-3900
Vehicle Licensing	377-6520
Wood Burning Ban Hotline	384-3828

Zoning Enforcement

Main Office Number/Complaints.....	384-3845
Fax Number	384-3753



Neighborhood Resource Team

150 N. Capitol Blvd
P. O. Box 500
Boise, Idaho 83701-0500

www.cityofboise.org

Whom Do I Call?

A Neighborhood Reference Guide for Community Concerns

