

# Permit Processing Timeframes

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Report Dates		First Review			Ready to Issue		Permits Issued		
Nov. 1, 2014 to Jan. 31, 2015		Target	Average First Review Nov 1 - Jan 31		Fiscal Year Average	Average Ready to Issue Time	Average Wait for Customer Pickup	Total Number of Permits Issued	
		# of Days	Nov 1 – Jan 31	Change 2013 vs. 2014	FY 2015 Oct 1 – Jan 31	Nov 1 – Jan 31	Nov 1 – Jan 31	Nov 1 – Jan 31	FY 2015 Oct 1- Jan 31
<b>Residential Construction</b>									
Single Family Level 1	≤10	7 days	same	7 days	14 days	11 days	105	132	
Single Family Level 2	≤14	10 days	same	10 days	22 days	12 days	17	26	
Add/Alt/Repairs Level 1	≤1	Less than 1 day	same	Less than 1 day	1 days	2 days	90	134	
Add/Alt/Repairs Level 2	≤5	1 day	same	2 days	3 days	1 day	6	9	
<b>Commercial Construction</b>									
New Multi-Family	≤30	26 days	No data	25 days	42 days	165 days	22	23	
New Commercial Buildings & Additions	≤30	14 days	7 days faster	14 days	35 days	20 days	15	38	
Tenant Improvement Level 1	≤5	2 days	same	2 days	5 days	3 days	37	55	
Tenant Improvement Level 2	≤10	7 days	same	7 days	16 days	2 days	64	89	
Tenant Improvement Level 3	≤20	14 days	1 day longer	14 days	31 days	4 days	35	63	
Commercial Occupancy Evaluation	≤5	2 days	1 day faster	2 days	6 days	16 days	51	74	

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## Positive Trends

Average first review time frame targets were met for all project types issued from November of 2014 through January of 2015. Plan reviews of new commercial and commercial occupancy evaluation permits are being processed faster than this time last year. All other reviews, except Level 3 tenant improvements, were completed in the same amount of review time as the same time last year. As of February 4, there are 39 new single family dwellings under review in the system, which is up from 27 under review at this time last month.

## Areas of Concern

Level 3 tenant improvements are taking one day longer than this time last year but are still within the review time frame target.

## Project Updates

The following new commercial or new multi-family projects are under review or in the resubmittal process: Pad 3 shell building at the Trader Joe's site, Security Gold & Silver Exchange building, Simplot Headquarters Shell and Core, The District Apartments, 10<sup>th</sup> & Grove Condos, Boise Spectrum Exterior façade upgrades, City Center Plaza Shell and Core, Harris Ranch Mixed Use building, Church of Christ classroom addition, Westside Body Works addition, Norco Warehouse Expansion, Zoo Boise Administration Trail modular building, Zoo Boise Storage building, Stinker Store addition, Ashville Commons 4-plexes, and Larry Miller Honda Sales and Service Facility. A plan modification for the JUMP shell permit is also under review. A plan modification for the River Edge Apartments permit is also under review. A plan modification for the Sockeye Brewing Office/Warehouse cold shell permit is also under review.

Some larger commercial tenant improvement permit applications that are under review or in the resubmittal process include Hyde Park Historic Renovation, Washington Federal, Aviation Specialties Unlimited, Seismic Upgrade to Reserve Street Armory, George's Cycle, Starbucks in Boise Towne Square Mall, Starbucks on Vista, Community Partnerships of Idaho, St. Alphonsus North Tower 2<sup>nd</sup> Floor remodel, Simplot Headquarters tenant improvement, Motel 6 interior and exterior remodel and Quail Hollow Banquet remodel.

PDS has completed the review of some permits that have not been issued such as Dropzone Apartments, Relyea Funeral Chapel addition, Simplot Headquarters Office Building Superstructure, Palisades Apartments, Boise State University Alumni and Friends Center building and Cart Storage building, four new Republic Storage buildings, 10<sup>th</sup> & Grove Condos Foundation/Garage, Discount Tire Store, St. Luke's MSTI Vault for Truebeam Accelerator, Cordillera Development pool restrooms/mechanical building, South Cole Center Bldg. C, All Purpose Storage Bldgs. E & F and Guerdon Storage building.

## Other Trends

The average time a permit waits for a customer to pick it up (customer pick-up time) after PDS has completed the review showed minor changes when compared to last month. New commercial buildings and additions customer pick-up time increased from 9 days to 20 days currently. New multi-family customer pick-up time increased from 158 days to 165 days currently. This number is high due to the time for permits to be picked up for the many permits of the Cantabria Development. Level 2 new single family customer pick-up time declined from 16 days to 12 days currently. Level 1 new single family customer pick-up time declined from 15 days to 11 days currently. All other categories either remained the same or varied slightly from last month.