

# Permit Processing Timeframes

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Report Dates	First Review				Ready to Issue		Permits Issued	
June 1, 2014 to Aug. 31, 2014	Target	Average First Review June 1 - Aug 31		Fiscal Year Average	Average Ready to Issue Time	Average Wait for Customer Pickup	Total Number of Permits Issued	
	# of Days	June 1 – Aug 31	Change 2013 vs. 2014	FY 2014 Oct 1 – Aug 31	June 1 – Aug 31	June 1 – Aug 31	June 1 – Aug 31	FY 2014 Oct 1- Aug 31
<b>Residential Construction</b>								
Single Family Level 1	≤10	7 days	same	7 days	14 days	14 days	90	312
Single Family Level 2	≤14	11 days	2 days faster	11 days	20 days	20 days	26	125
Add/Alt/Repairs Level 1	≤1	Less than 1 day	same	Less than 1 day	8 days	1 day	147	465
Add/Alt/Repairs Level 2	≤5	2 days	1 day faster	2 days	7 days	1 day	17	53
<b>Commercial Construction</b>								
New Multi-Family	≤30	22 days	2 days faster	27 days	58 days	34 days	24	33
New Commercial Buildings & Additions	≤30	14 days	8 days faster	19 days	34 days	3 days	37	86
Tenant Improvement Level 1	≤5	2 days	1 day faster	2 days	6 days	2 days	54	188
Tenant Improvement Level 2	≤10	7 days	same	7 days	22 days	3 days	52	222
Tenant Improvement Level 3	≤20	14 days	same	14 days	36 days	3 days	40	135
Commercial Occupancy Evaluation	≤5	2 days	2 days faster	3 days	8 days	9 days	55	206

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## Positive Trends

Average first review time frame targets were met for all project types issued from June through August of 2014. Plan reviews of level 2 single family, level 2 residential additions/alterations/repairs, new multi-family, new commercial, level 1 tenant improvements, and commercial occupancy evaluation permits are all being processed faster than this time last year. All other types of permits are at the same time to process a permit as this time last year. No permit types are taking longer than this time last year.

## Areas of Concern

As of September 1, there are 33 new single family dwellings under review in the system, which is down from 39 under review at this time last month.

## Project Updates

The following new commercial or new multi-family projects are under review or in the resubmittal process: Pad 3 shell building at the Trader Joe's site, Security Gold & Silver Exchange building, Guerdon Storage building, Larry Miller Subaru Dealership Addition, Lusk Place Apartments, Ore Pac Warehouse Expansion, Bristlegrove Apartments, City Center Plaza Superstructure, Simplot Office Building Superstructure, Simplot Shell and Core, Aberdeen Carports, Kid to Kid Retail Building, West Sherwood Apartments, The District Apartments, Project Beverly N&T Holdings Shell, Project Beverly Shop/Warehouse Bldg. #2, Project Overdale N&T Holdings Shell, CNG Fueling Stations, Rocky Mountain Packaging, 10<sup>th</sup> & Grove Condos, Simplot Plan Sciences Building, 2Morco LLC Addition, Milford Creek Office Shell, Sockeye Brewery Warehouse Shell, Retail West Bown Clinic Building, Rooster's Automotive, Jimmy John's Sandwich Shop, Cassia LDS Pavillion, Westside Bodyworks Addition, Boise City Public Works Biosolids

Dewatering Addition and Advanced Hardware Supply Inc. A plan modification for the JUMP below grade parking garage is also under review.

Some larger tenant improvement permit applications that are under review or in the resubmittal process include Kid to Kid, One Capitol Center Exterior Plaza, Boise Fry Co. & Guru Donuts, Mulligan's 2<sup>nd</sup> floor remodel, Dick's Sporting Goods, Calvary Chapel Youth Building, Sola Salon Studios in Owyhee Place, Idaho Power Operation Center, Jackson's Store 10 remodel, Involta Data Center, Boise Small Engine, Rotary Sushi, Dollar Tree, Henriksen Butler office, Fairfield Inn Lobby remodel, Boise Family History Training, Saint Alphonsus Internal Medicine Clinic, Saint Luke's Health System office, Health Solutions and Dennis Dillon Mazda/Kia remodel.

PDS has completed the review of some permits that have not been issued such as River Edge Apartments, Jackson's Store 46, Cantabria Apartments, East Boise Youth Baseball/Softball Concession and Storage building, Dropzone Apartments, Some Aberdeen Four-plexes, Larry Miller Service & Car Wash Addition, Aberdeen Four-plexes, Relyea Funeral Chapel addition, Zoo Boise Small Animal Holding and Trevor's Trek Cancer Pavillion.

## Other Trends

The average time a permit waits for a customer to pick it up (customer pick-up time) after PDS has completed the review showed minor changes when compared to last month. Level 1 new single family customer pick-up time declined from 19 days to 14 days currently. Level 2 new single family customer pick-up time increased from 15 days to 20 days currently. All other categories either remained the same or varied slightly from last month.